

Reasons to use the services of Coral Technologies...

Medical Experts – GPs, Consultants etc

- Reports simplify medico-legal reporting
- Online diary management and accounting system
- Delivers one system for all medico-legal needs
- Coral is up-to-date with Ministry of Justice regulations
- Designed for experts by experts!
- COA compliant and recommended by various agencies and solicitors
- Cost-effective.

Instructors – Solicitors, Insurers Agents

- Reporting format meets latest Ministry of Justice specification and is CPR compliant
- Coral produces consistent reports quickly which helps settle claims early
- Online booking system where cases can be instructed without any additional paperwork
- Instructors can filter 'Experts' by expertise, location, cost and so on.
- Coral Reports and C-Diary integrate smoothly – booking changes register automatically which reduce errors and delays in communication
- Claimants can book online with medical experts
- Instructors can use C-Diary to book cases to physiotherapists, chiropractors, osteopaths and psychologists at no cost.

Rehab Specialists – Physiotherapists, Chiropractors, Osteopaths

- C-Diary provides opportunities for agents and solicitors to book appointments online with a range of medical specialists
- Medical specialists can use the system to optimise their availability to instructors which will therefore increase the volume of instructions
- Invoice management is built into C-Diary. The system can also generate invoices for private clients
- The system is extremely cost-effective – reducing operational costs and increasing business turnover.



Cost-effective reporting and online case management system to make the accident claims process more **efficient**



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Our charges are highly competitive and fall within AMRO recommendations. For more information, please contact our Office Manager. Full address and contact detail are shown on the back cover of this brochure.

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An integrated online resource linking medical and legal professionals in the **efficient** processing of accident and injury claims

Coral Technologies Limited was established in 2011 to simplify the links between legal and medical professionals involved in the accident and injury claims process.

This is achieved by providing an integrated and cost-effective online resource to handle the reporting, appointment-making and detailed case management of each individual accident and injury claim.

The services of Coral Technologies comprise two complementary strands – Coral Reports and C-Diary. (These in turn can be used alongside the medico-legal agency resources of sister company, Coral Medical Services Limited. A separate brochure is available detailing the company's activities.)

Coral Reports – An Overview

Reports are generated using Coral Technologies' medico-legal reporting software. This powerful yet easy-to-use tool enables medical experts to generate medical reports for low-value claims quickly and accurately, with no administration costs involved.

Coral Reports are easy to complete and they meet the latest requirements set out by the Ministry of Justice (as well as being CPR compliant). Experts can complete each report while they examine the claimant. The system generates an invoice relating to each report and both documents can then be sent to the appropriate instructor.

Coral Reports can be used by either a single medical expert – or a group of experts working together.

C-Diary – An Overview

This online appointment booking system has been designed to enable instructors (such as solicitors, insurers or agents) to book cases with medical experts and with other practitioners such as physiotherapists, chiropractors or psychologists.

Instructors have online access to the diaries of medical specialists which allows them to book an examination or consultation for a claimant at the most convenient time. Medical experts are also alerted to the fact that they have received a booking which helps maximise their availability – and the subsequent profitability of their service.



Looking at the bigger picture, this 'open appointments' system benefits instructors, medical Experts and claimants by speeding up and simplifying the connections between professionals involved in the claims process.

When used alongside Coral Reports, C-Diary provides both legal and medical professionals with a readily accessible case management system. The progress of clients can be tracked at all stages from the initial instruction, through to booking appointments for examinations and receipt of the completed report.

Benefits of using Coral Reports and C-Diary

C-Diary – The Benefits

For Experts – GPs and Specialist Consultants

- The diary is accessible by agents and solicitors who can book appointments online. Claimants also have this booking option.
- Experts can add, amend or cancel appointments quickly and easily.
- The instructor is alerted when a booking is made or if the bookings are changed.
- C-Diary allows experts to send SMS or e-mail alerts to clients to prevent missed appointments.
- Instructors can download completed reports and invoices.
- Experts' CVs, indemnity documents and GMC registration can be uploaded to the system.
- Terms and conditions can also be displayed, with an option to upload hard copy.
- C-Diary has the flexibility to be used to book non-medico-legal appointments for GP locums, cosmetic clinics and other private work.

For Instructors... Agents and Solicitors

- C-Diary allows you to book cases with medical experts and other practitioners such as physiotherapists, chiropractors, psychologists and osteopaths.
- C-Diary allows you to select, add or group experts within a location.
- Searches for experts can be conducted using various criteria including: cost-effectiveness, expertise, proximity to venue.
- When booking, the expert could be instructed about the type of booking along with notification about the medical records requirement. Records could be uploaded on-line.
- Alerts are sent to experts when booking or when changes are made to bookings.



- C-Diary and Coral Reports integrate smoothly to reduce errors and delays.
- The system allows you to send SMS or to e-mail clients to prevent missed appointments.
- Experts' CVs and their Terms & Conditions can be viewed as well as their credentials, registration, indemnity and courses attended.
- C-Diary allows you to upload and download various documents such as completed reports and invoices.
- Experts' clinic photos can be uploaded for viewing by the instructors and claimants.
- Claimants can book appointments online with the medical expert.

For Rehabilitation Specialists... Physiotherapists, Chiropractors, Osteopaths and Psychologists

- C-Diary is used by agents and solicitors to instruct medical experts.
- The use of C-Diary could lead to more instructions being received.
- C-Diary allows instructions to be received online from instructors, thus saving on admin time and cost.
- The simple format allows you to add, amend or cancel appointments.
- The system allows you to send SMS or e-mail clients to prevent missed appointments.
- Your CV, indemnity and registration documents can be uploaded to the system. These can be made available to instructors when booking.
- Terms and conditions with the agents and solicitors can be added to the system. There is also an option to upload hard copy.
- The system supports single users or groups with multi-level access to the admin team.
- Coral offers unique web access to the receptionist in your clinics. This allows them to code the arrival of clients to the appointment screen in real time.

Coral Reports – The Benefits



For Experts...

- Reporting format in up-to-date Ministry of Justice specification.
- Three to four reports can be completed in an hour.
- Various options are built-in to reduce free texting in the reports.
- The system alerts experts to claimants' injuries as advised by instructors at the time of the examination.
- The client's online pre-medical questionnaire integrates with the reports and synchronises automatically with the data. This eliminates errors and saves time for the expert.

For Instructors...

- Reporting format in up-to-date Ministry of Justice specification.
- Reports are compliant with CPR guidelines.
- Symptom codes can be sent to you in a separate format which helps to settle claims more quickly.
- Reports can be generated for more than two accidents in a single report.
- The system provides seamless communication between instructors, experts' admin and with the expert.
- An expert's Terms & Conditions could be included on the system, along with the contract.
- Instructors can download invoices and completed reports attached to the case.

